

**Centennial Animal Services
December 2009 Monthly Report
January 20, 2010**

Summary

Centennial Animal Services (CAS) remained committed to protecting the safety, health, and quality of life in Centennial while protecting the welfare of animals during December 2009. These efforts resulted in Animal Welfare Officers responding to 418 calls for service to include: 53 dogs at large, 15 noisy pets, 113 animal license checks, 18 animal impounds, 2 bite cases and 31 aggressive animal. The Department investigated 29 complaints of animal cruelty and responded to 1 animal rescue. There were 413 telephone calls received and 30 lost and found animal reports taken.

Enforcement activities resulted in 19 individuals being educated/verbal warnings, 15 written warnings, 13 summons and complaints being issued and 18 animals handled. CAS vigorously pursues reuniting pets with their owners and finding new homes for all animals handled, these efforts resulted in a 73% animal save rate with 28% of animals returned in the field, 39% returned from the kennel, and 6% adopted into new homes.

Activity

Field Services

- 418 Calls for Service: 89 - District 1, 70- District 2, 124- District 3, 125- District 4, 9 - Outside of City
- Dangerous and Potentially Dangerous Animals
 - 31 – Investigation
 - 4 – Animal Bites Reported
 - 5 – Summons and Complaints Issued
 - 4 – Animal Confiscated
- Enforcement Action: 19 Education/Verbal Warning, 15 Written Warnings, 13 Summonses

Animals Handled

- 18 Animals Handled: 17 Dogs, 1 Cat, 0 Others
- 72% Animal Save Rate: 28% Returned in the Field, 39% Returned from Kennel, 6% Adopted

General Information

- 413 Telephone Calls, 29 Citizens Walk Ins, 2,519 Miles Driven

Revenue

Monthly

- \$2,368 in revenue was collected
 - \$1,831 Licensing
 - \$ 537 Fees

Year to Date

- \$53,594.73 in revenue has been collected, which is approximately 19% below the 2009 projected budget of \$66,000.

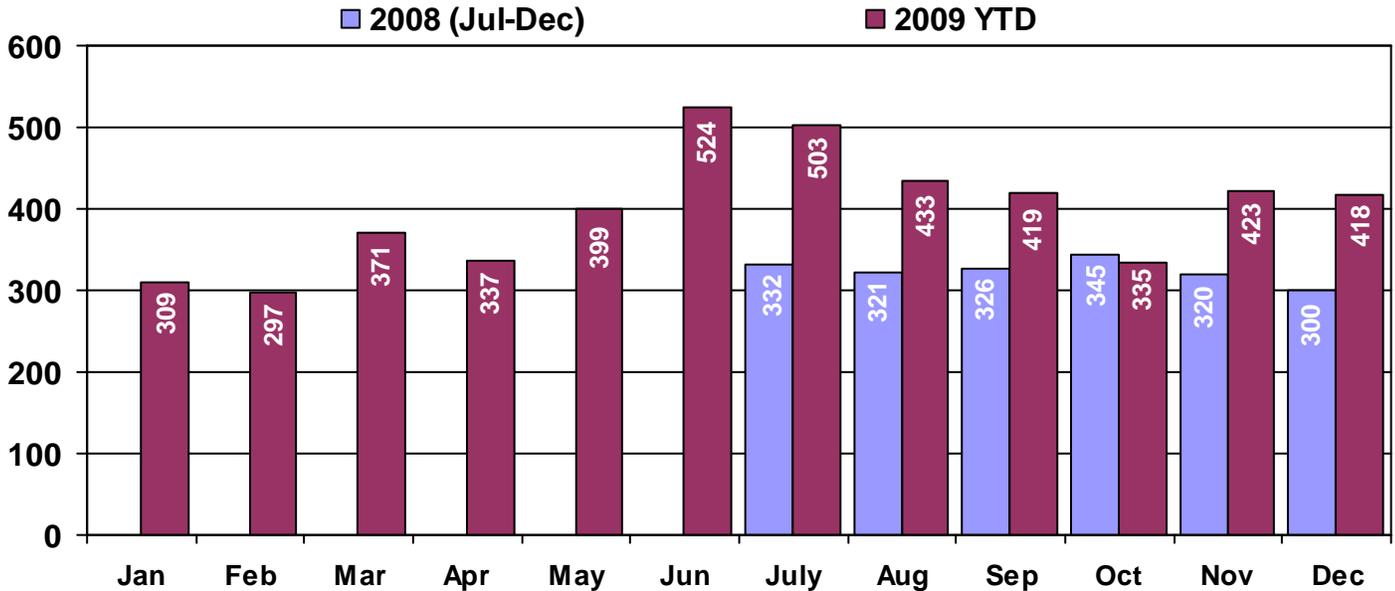
Other Activity/Special Projects

- Facilitate a more timely and effective response during emergency situations by cross training Centennial and Douglas County Animal Welfare Officers
 - Two new Officer hired and scheduled to start 1/4/10
 - 60% of Animal Welfare Officers have completed the cross training program
- CAS will aggressively pursue cost recovery efforts by increasing license sales and maximizing the collection of animal related fees
 - Following up on expired animal licenses—efforts in November resulted in 113 tag checks and 94 licenses sold

Field Services

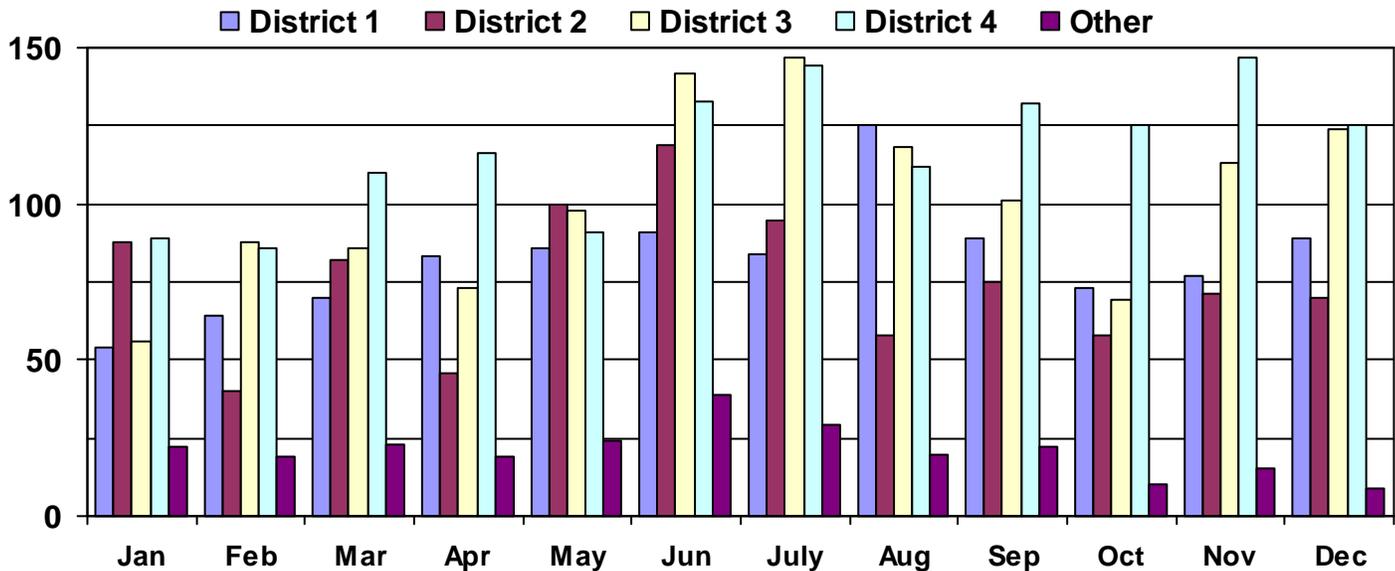
Centennial Animal Services has responded to 4,766 calls for service YTD - 985 in District 1, 907 in District 2, 1,215 in District 3, 1,408 in District 4, and 251 outside of the City. Enforcement actions have resulted in 378 Education/Verbal Warnings, 181 Written Warnings, and 124 Summons and Complaints. There have been 145 Dangerous and Potentially Dangerous (DA/PDA) investigations, 77 Animal Bites, 20 summons and complaints for DA/PDA have been issued and 19 animals confiscated as a result DA/PDA enforcement action.

Total Calls for Services



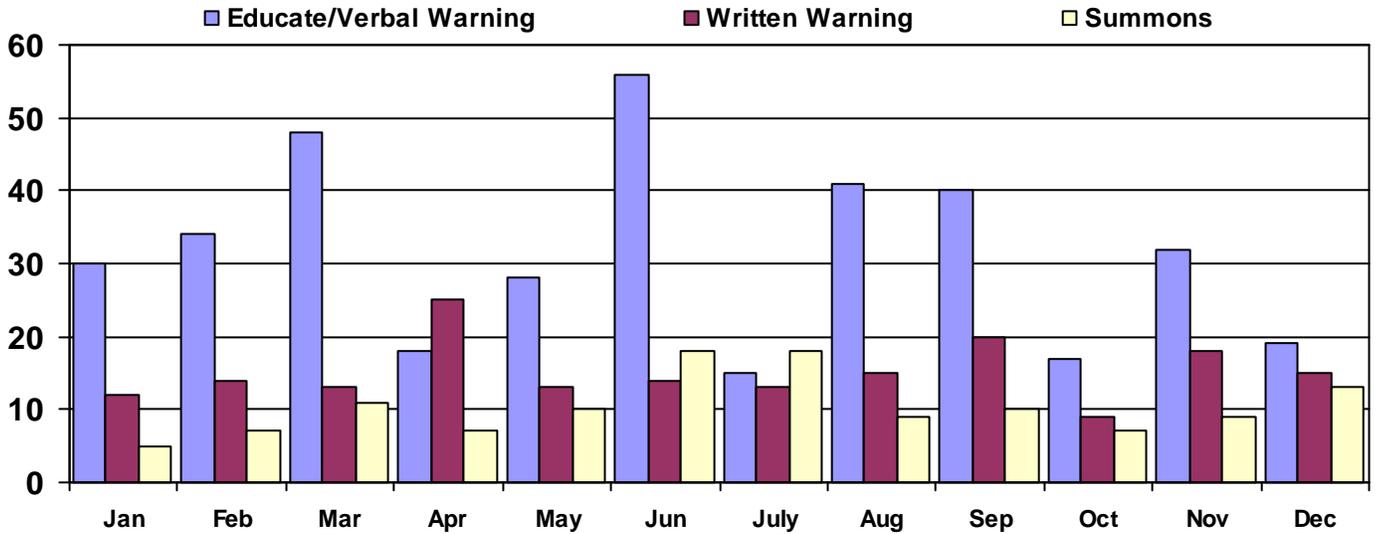
In December 2009 Animal Welfare Officers responding to 418 calls for service to include: 53 dogs at large, 15 noisy pets, 113 animal license checks, 18 animal impounds, 2 bite cases and 31 aggressive animal. The Department investigated 29 complaints of animal cruelty and responded to 1 animal rescue.

Calls for Services by District



Attempts to educate and mediate are most often the first method of resolution. When these techniques fail a written warning or summons and complaint may be issued. These methods help to reduce the number of repeat offenders, animals impounded, and more effectively managed long-term problems. The actions taken to enhance public safety and protect animal welfare have resulted in 378 education/verbal warnings, 181 written warnings, and 124 summons and complaints year to date. In December CAS issued 19 education/verbal warnings, 15 written warnings, 13 summons and complaints.

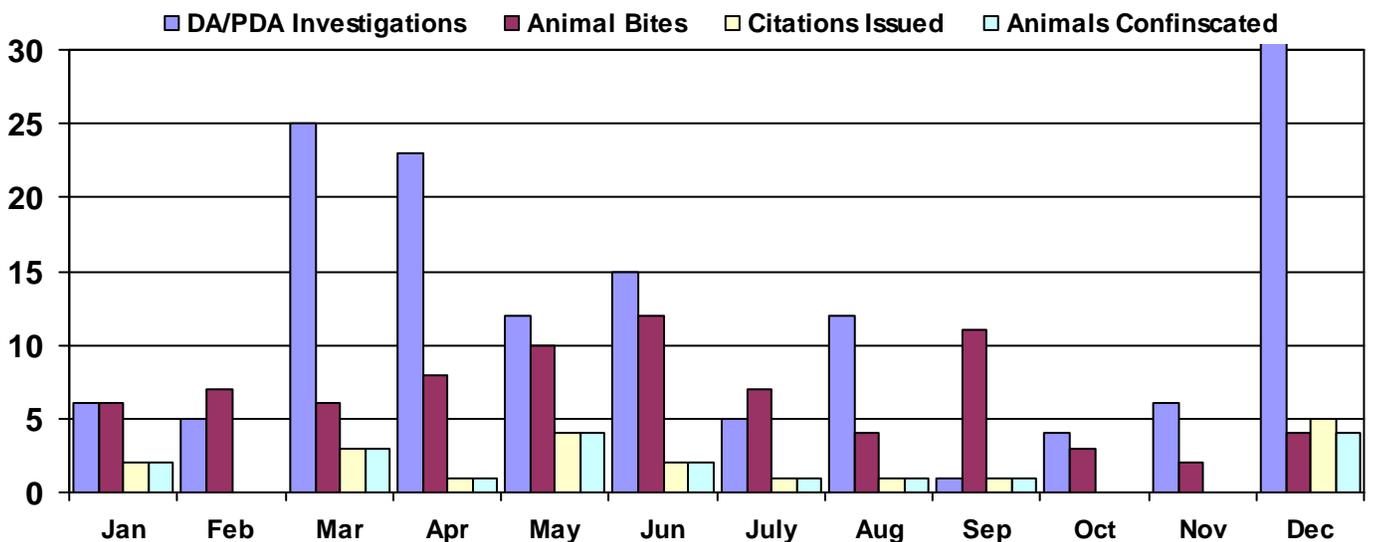
Actions Taken



The term Dangerous or Potentially Dangerous Animal (DA/PDA) refers to any response that results from a report of a domestic animal displaying threatening behaviors (growling, hackles raised, baring teeth, chasing, charging), making aggressive physical contact with a person or domestic animal, or causing bodily or serious bodily injury. An animal bite occurs when a bite from a domestic or wild animal causes a break in the skin of a human. Every DA/PDA and animal bite is promptly investigated and appropriate action is taken.

The numbers of DA/PDA Reports, Animal Bites, Citations Issued for DA/PDA, and Animals Confiscated as a result of citations issued are reported below. Year to date CAS has conducted 145 DA/PDA Investigations, processed 77 Animal Bites, Issued 20 DA/PDA Summons, and Confiscated 19 Animals. In December there were 31 DA/PDA Investigation, 4 Animal Bites, 5 DA/PDA Summons, and 4 Animal Confiscated.

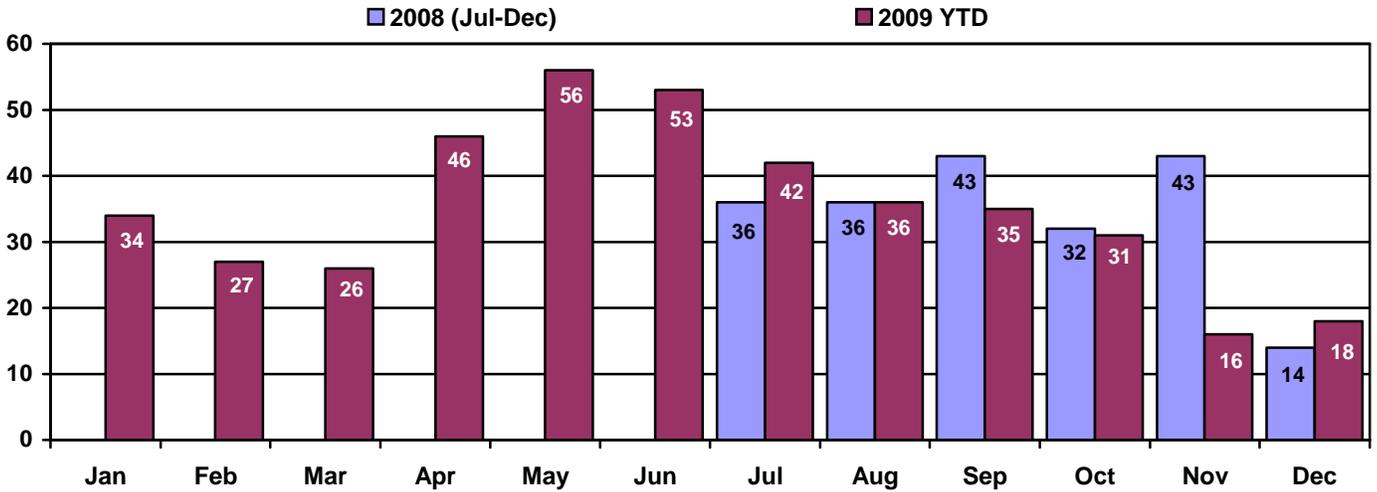
Dangerous & Potentially Dangerous Animals



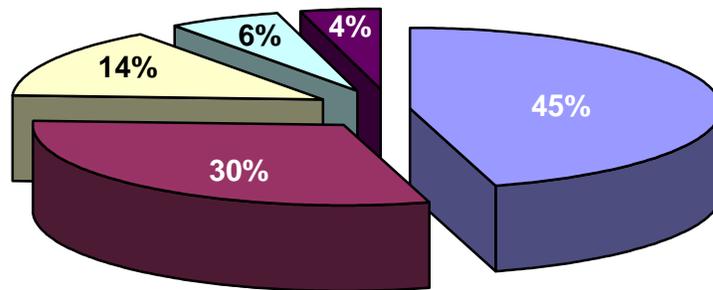
Animals Impounded

Year to date CAS has handled 422 animals: 363 Dogs, 39 Cats, 20 Others. 90% of these animals have been saved. In December 18 animals were handled: 17 dogs, 1 cat, 0 others and 73% of these animals were saved.

Animals Handled

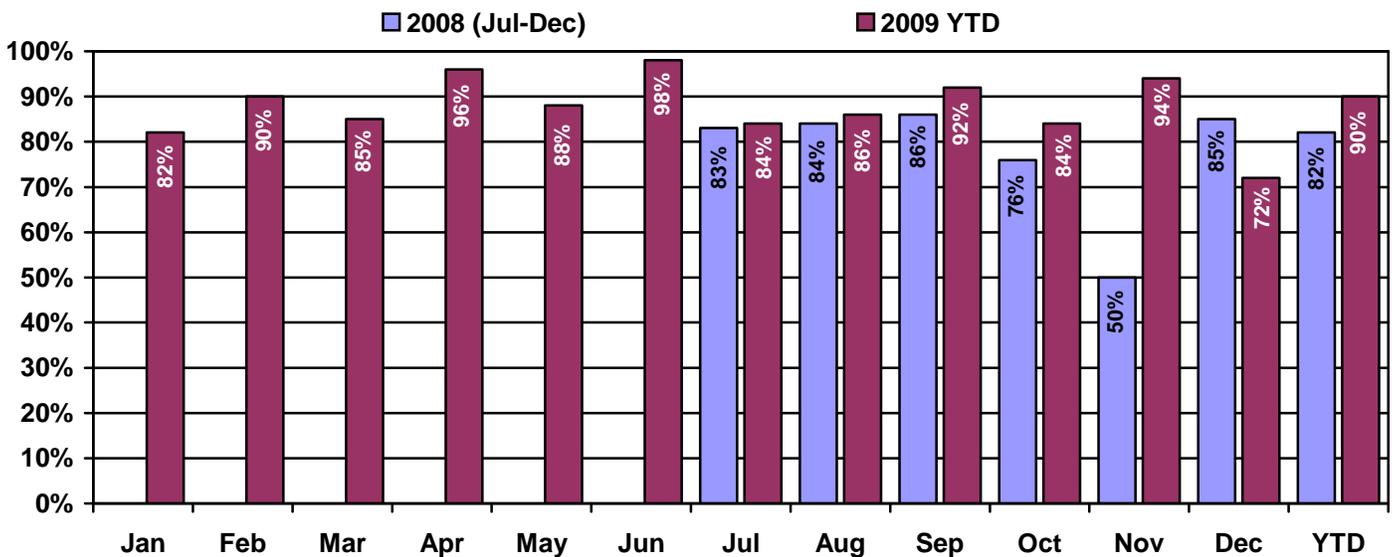


Year to Date Animal Outcomes



■ Returned to Owner in Field
 ■ Returned to Owner from Kennel
 ■ Adopted
 ■ Euthanized
 ■ DOA

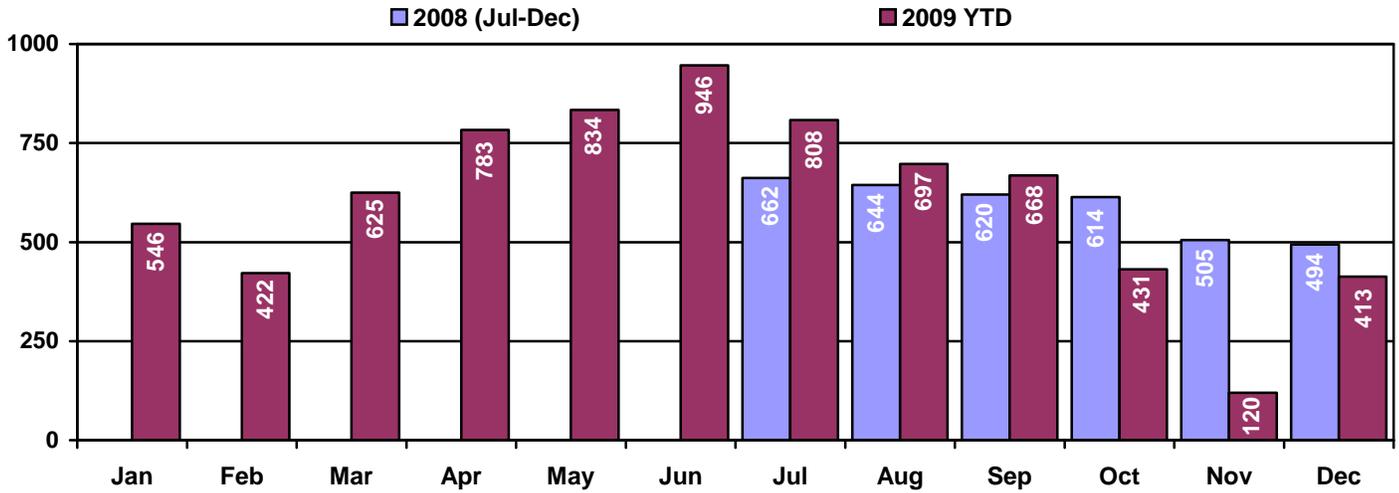
90% Animal Save Rate



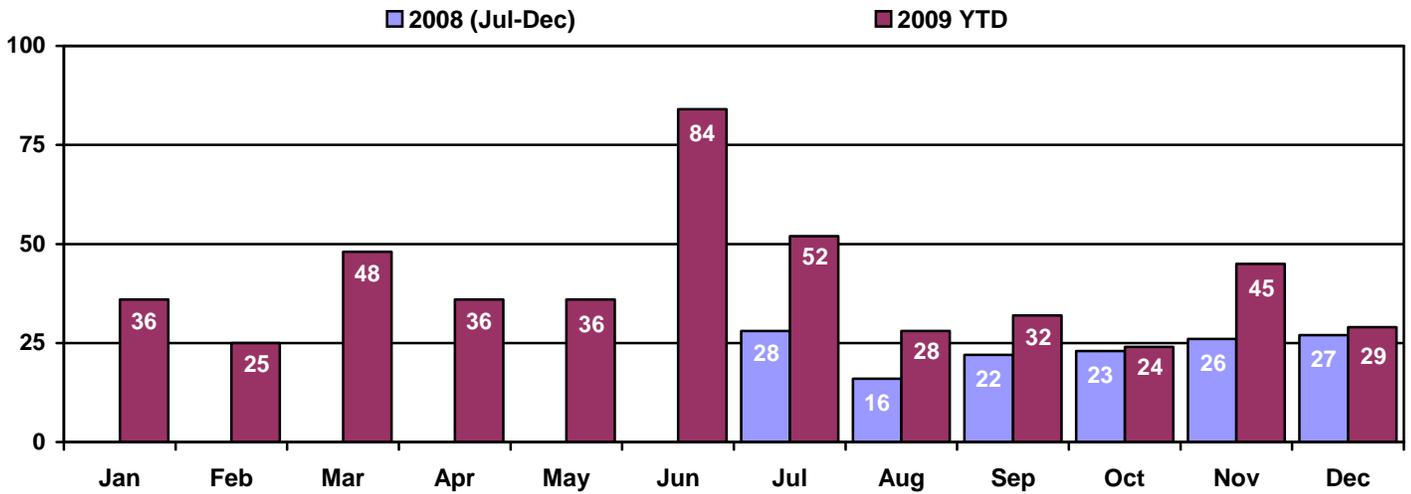
General Information

A total of 7,293 telephone calls have been received, 475 citizens have visited the Centennial Municipal Building to conduct business, and CAS has driven a total of 47,718 miles without accident or injury.

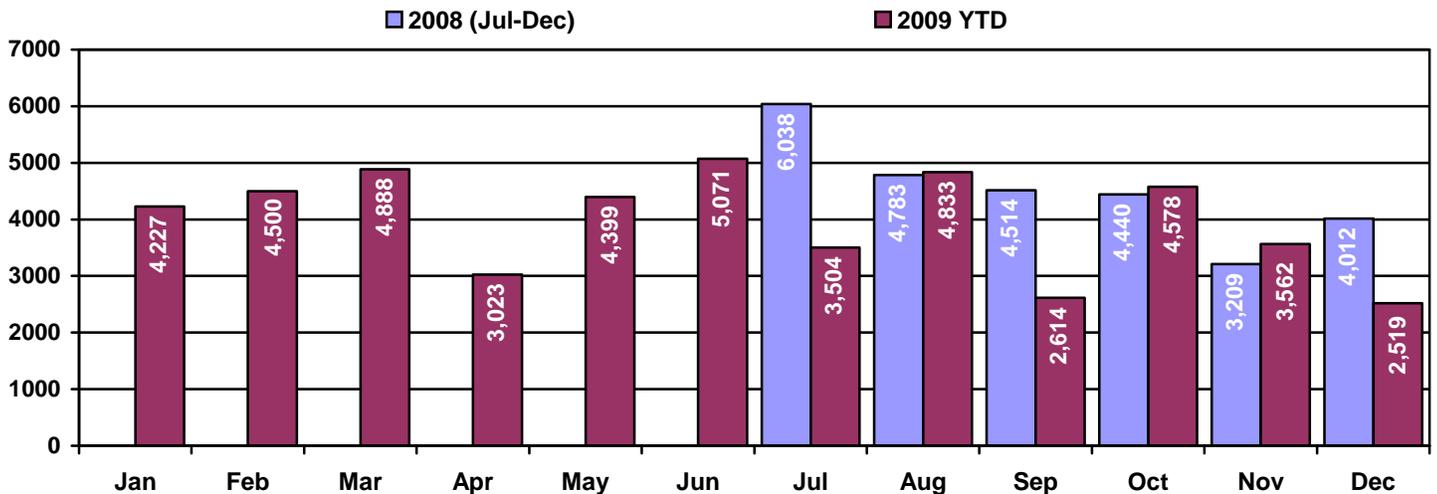
Telephone Calls



Citizen Walk-Ins



Miles Driven

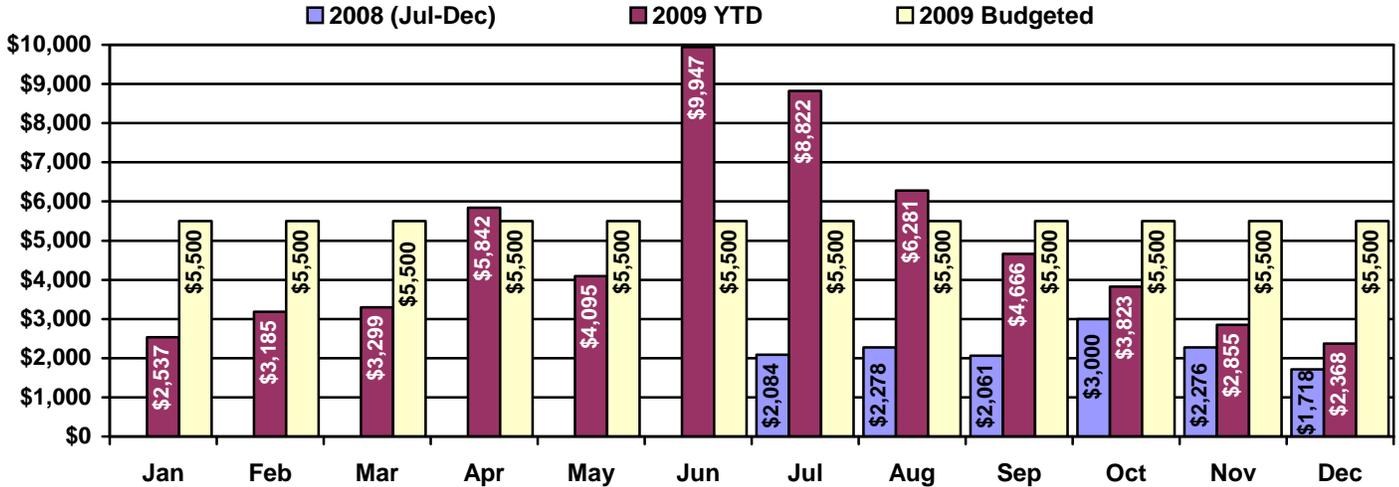


Revenue

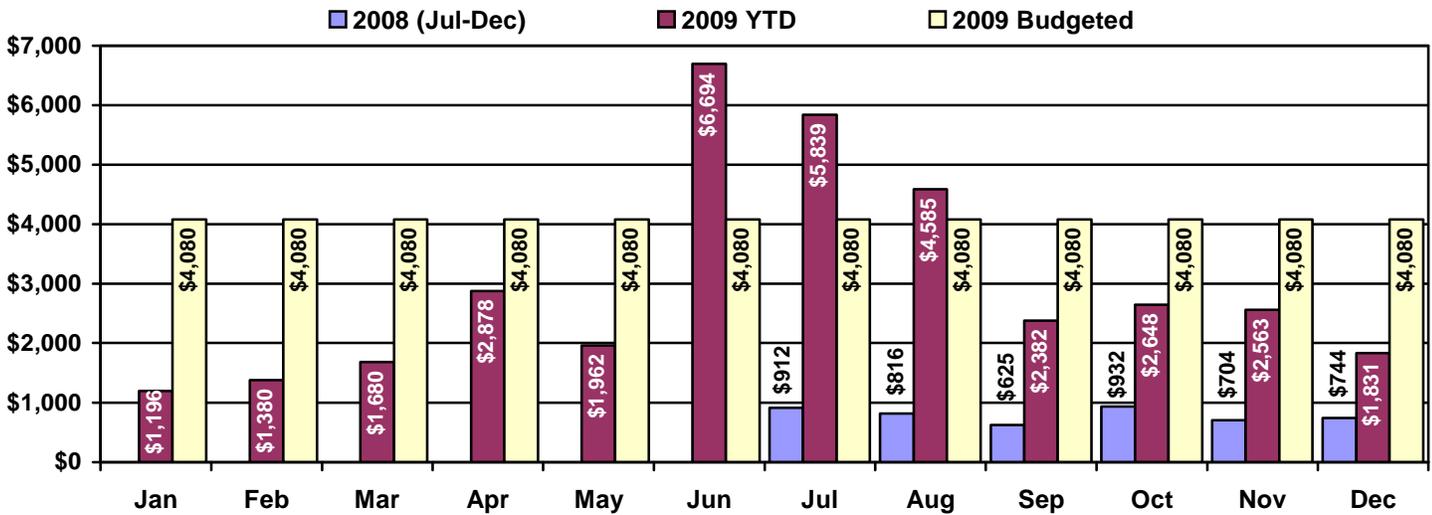
CAS has generated total revenue of \$53,594 year to date. This is approximately 19% below the \$66,000 YTD total budgeted amount.

- Animal Licensing – \$35,638 YTD approximately **27% below** the \$48,960 budgeted YTD
- Animal Fee – \$17,957 YTD approximately **5% above** the \$17,004 budgeted YTD

Total Revenue



License Revenue



Fee Revenue

